



Nikon Inc. Factory Service Facilities

Supplying great products and service to our customers is a top priority for Nikon. To provide you with the service you need for your Nikon product, please take note of the information provided on this page.

To have your product serviced, please contact your Nikon Inc. dealer or your Nikon Inc. Factory Service Facility. Nikon Inc. and our dealer network take great pride in our service facilities, and our trained technicians use only new, genuine Nikon parts to fix your equipment. But before sending in your product, please write down the model and serial number and keep it for your reference.

■ What to Include When Shipping Your Product to Nikon Inc.?

You should pack your product safely and securely. Then, be sure to enclose the following information with your product:

1. Return Address
2. Telephone Number
3. Written Description of the Problem
4. Copy of your Proof of Purchase (if still under the terms of the original warranty). Please note that Nikon Inc. warranties do not cover misuse or abuse, including tampering by unauthorized persons.

We recommend the following procedure for shipping and handling:

1. Secure the product in the original box and packaging if available.
2. We also recommend insuring the product via the carrier.
3. Obtain a tracking number when available.

■ Where to Ship Your Product for Servicing?

Send your product to the address below, according to where you reside within the United States. All scanners should be sent to the Melville, NY address for repair or service regardless of your location.

East of The Mississippi River:
Nikon Inc. Photo & Digital Service
Nikon Inc. Factory Service
1300 Walt Whitman Road
Melville, NY 11747
1-800-NIKONUS

West Of the Mississippi River:
Nikon Inc. Photo & Digital Service
Nikon Inc. Factory Service
841 Apollo Street, Suite 100
El Segundo, CA 90245-4721
(310) 414-8107

■ Where to Ship Your Binocular or Scope Product for Servicing?

Nikon Inc.
Binocular & Sport Optics Service
841 Apollo Street, Suite 100
El Segundo, CA 90245-4721
(310) 414-8107